



Yerrabi Yurwang Health Practice Information

Yerrabi Yurwang is an Aboriginal Community Controlled Health Service dedicated to providing comprehensive wholistic care to people of all ages.

Our doctors, nurses and Aboriginal Health Practitioners provide the highest possible standard of ethical medical care and are committed to providing culturally safe care.



Yerrabi Yurwang Health is located at:

9 Lawry Place, Macquarie ACT 2614
Tel: 02 6252 4914 Fax: 02 6252 4999

Opening Hours

Monday - Friday, 9:00 am to 5:00pm. Closed Public Holidays.

After Hours

If you require health services after hours, please call:
ACT Health Walk-In Centres – (02) 5124 8080
until 10pm - no fees apply

**Canberra After Hours Locum Service (CALMS) –
1300 422 567**- fees apply

Or your **local Hospital**

If you have an emergency, call 000 or visit the
Emergency Department at your nearest hospital -
Canberra Hospital or North Canberra Hospital.

Our Services

Our range of wholistic services include:

- 715 Aboriginal Health Assessments
- Chronic Disease Management Plans
- Mental Health Care Plans
- Acute illness and injury management
- Women's health including cancer checks, contraception and menopause
- Men's health including cardiac risk monitoring
- Paediatric medicine and immunisations
- Adult vaccinations and travel advice
- Chronic disorders e.g. asthma, diabetes, heart disease
- Antenatal care
- Preventative medicine and lifestyle counselling for smoking cessation, weight control and cholesterol
- Geriatric support
- Palliative Care
- Referrals to Allied Health Services e.g. Physiotherapy, Psychology, Counselling and Podiatry

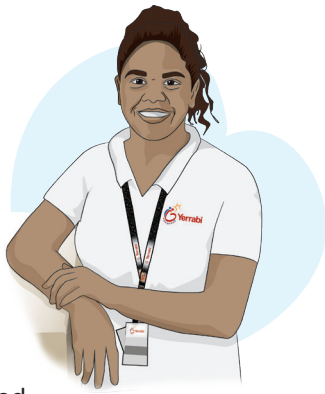


Ask our doctors about the ITC program.

Appointments

Appointments can be made by calling 02 6252 4914 or online at Hot Doc.

Urgent cases are seen as soon as possible according to medical need.



Waiting Time

Due to unexpected emergencies and overtime appointments, your doctor may be late. We apologise for any delays you may experience.

Cancellations

If you are unable to attend your appointment, please let us know as soon as possible so someone else can be seen.

Medical Results

Results are available as soon as the doctor has reviewed them. You will be asked to make an appointment with the doctor to discuss results if required.

Telephone Calls

Doctors can be contacted by phone during opening hours. If the doctor is with a patient, your call will be returned as soon as possible.

Confidentiality

Your medical record is confidential. Yerrabi Yurwang Health adheres to the Health Records and Information Privacy Act 2002. If you would like a copy of your medical record, please ask your doctor.

Privacy

Yerrabi Yurwang Health has a comprehensive Privacy Policy that is available to all patients. You can access it on our website or by asking one of our friendly receptionists.

Reminders

We firmly believe in preventative medicine, and have a number of reminder programs for vaccination, cervical screening, diabetes, over 75-year-old health, and 715 Health Checks.

Scripts or Referrals

If you need a prescription renewed or a referral, you will need to make an appointment.

Fees

Yerrabi Yurwang Health is a bulk billing service. Doctors will try to refer you to bulk billing services where available and inform you of any out-of-pocket expenses.

Feedback

We welcome your comments and suggestions. Feel free to discuss these with the receptionists, nurses or doctors, or place them in the Suggestion Box at reception.

If you have any difficulties or complaints, please talk to a staff member or complete the form on our website.

If you are not happy with the outcome, you can call the ACT Health Services Commissioner on 6205 2222.

